

ACCURAY® *Alliance*

THE ACCURAY DIAMOND CHOICE SERVICE PROGRAM

WELCOME ANOTHER EXPERT
TO YOUR TEAM



ACCURAY'S DIAMOND CHOICE SERVICE PROGRAM

DIAMOND CHOICE GIVES YOU A STREAMLINED UPGRADE PATH

KEEP YOUR SYSTEM & YOUR TEAM ON THE CUTTING EDGE

Accuray is committed to keeping your system operating at the highest level, seamlessly. Diamond Choice positions you to be ready for future capabilities now with the convenience of one agreement and one approval process for the total support of your system.

"With our Accuray Diamond Service Agreement, we are able to easily upgrade our system to stay up to date with the latest available technologies.

It gives us the confidence that we are providing the best possible treatment to our patients."

Doctor Christian Carrie, M.D.
Co-Director and Head of Radiation
Oncology Department
Léon Bérard Cancer Center, Lyon, France

- Provide patients the best possible care with Accuray's latest developments
- Protect your treatment planning and delivery systems as well as workstations and future upgrades
- Rely on convenient, responsive, reliable and timely service
- Receive training for system and software operation
- Obtain the latest capabilities today by taking delivery of upgrades that will be earned over your total agreement period
- Choose how to allocate upgrades across multiple Accuray systems, as needed
- Promote capabilities with Accuray marketing tools *
- Help your team via reimbursement consulting services*

Ensure your critical work continues with our **Diamond Choice Service** — the industry's premier program when it comes to reliable, comprehensive service. The Accuray team brings convenience, performance and peace of mind that far exceeds industry standards.

THE ACCURAY TEAM BRINGS CONVENIENCE, PERFORMANCE AND PEACE OF MIND WITH SERVICE THAT FAR EXCEEDS INDUSTRY STANDARDS



CyberKnife®

- ▶ Synchrony® Respiratory Tracking System
- ▶▶▶ Xsight® Lung Tracking System
- ▶▶▶ Iris™ Variable Aperture Collimator
- ▶▶▶▶ Sequential Optimization



TomoTherapy®

- ▶ High Performance Couch
- ▶▶▶ TomoDirect™
- ▶▶▶▶ Remote Planning
- ▶▶▶▶▶ TomoTherapy® QA TQA™

*Confirm local availability with your Accuray sales representative.



DIAMOND CHOICE SERVICE

Equipment Services	Diamond Choice
98% Uptime guarantee	✓
Extended on-site support hours	✓
24 x 7 call center support	✓
Application support call center	✓
Periodic maintenance	✓
Software support	✓
Replacement parts	✓
Software updates	✓
Classroom training	✓
Remote servicing	✓
Workstation support	✓
Upgrade protection plan	✓
Professional services	✓
Connectivity services	✓
Educational services	✓

EXPERIENCE THE DIAMOND CHOICE UPTIME ADVANTAGE

When patients' lives are at stake, an optimally performing system is a must. With Diamond Choice, you'll enjoy a guaranteed standard 98% uptime. We proactively analyze system performance, anticipating problems and launching corrective action before an issue becomes serious. We design our technology toward this end, working later and longer—so you don't have to.

- Take advantage of the industry's most extensive standard service hours (Monday-Saturday, 8 am-9 pm)
- Depend on 24/7 telephone support, plus on-site and remote service options
- Schedule preventive maintenance at your convenience

▶▶ Monte Carlo

▶▶▶▶▶ 1000 MU/min 6MV
Linear Accelerator

▶▶▶▶ TxView™

COMMITTED TO INNOVATION

▶▶ Dose Control System

▶▶▶▶▶ VoLO™ Treatment Planning

▶▶▶▶ TomoEDGE™ Dynamic Jaws

PRECISE, INNOVATIVE TUMOR TREATMENTS™

Accuray's powerful and purposeful radiation oncology solutions give practitioners the most accurate and flexible options to achieve better clinical outcomes for patients' individual needs.

With the Diamond Choice Service Agreement, customers can seamlessly keep their system state-of-the-art with future upgrades included in the agreement. Accuray service provides peace of mind with a 98 percent uptime guarantee.



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