May 22, 2019

Product Security Update - Microsoft Remote Desktop Protocol Vulnerability

CVE-2019-0708 Remote Desktop Protocol Vulnerability (Bluekeep)


To date, we have not received any reports of this vulnerability impacting clinical use or causing breaches to data security related to our treatment delivery, planning, and database systems: the CyberKnife®, Radixact® and TomoTherapy® Systems, the Accuray Precision® Treatment Planning System, and the iDMS® Data Management System. Accuray continues to monitor the available information regarding this issue and assess for any potential impact on its products.

Accuray is committed to providing you with innovative technology that enables you to confidently deliver the best possible care to your patients. To that end, we employ a multi-modal approach to ensure our products meet strict standards for security and the highest standards in patient care and ease-of-use. Accuray recommends that prudent security practices be employed to minimize the risk potential, including:

- Ensure that components of the Accuray systems are behind the system firewall
- Ensure that only secure/sanitized USB storage devices are utilized
- Ensure your data has been backed up and stored according to your institution policy
- Ensure your disaster recovery procedures are in place

We will update this communication as new information becomes available. All product, product procedure, or site-specific questions should be directed to your Accuray service representative.

If you observe symptoms of malicious activity, please contact your IT team and take proper corrective action, which may include disconnecting your system from the network. After contacting your IT team, you may also contact your Accuray Representative and/or Accuray Service Support (http://www.accuray.com/service/service-support)