

md **buyline**

FOR  
TWO YEARS  
RUNNING



# TRENDING SATISFACTION

ACCURAY CONSISTENTLY ACHIEVES HIGHEST RATING

For eight consecutive quarters, Accuray user satisfaction ratings have exceeded the industry average. While ratings may fluctuate, the Accuray commitment to meeting the needs of TomoTherapy® System users is one that will never change.

MD Buyline, a market intelligence organization providing independent analysis and reporting to the healthcare industry, measures user satisfaction based on evaluations by more than 3,300 hospitals in its member network. Respondents rate how satisfied they are with their radiation treatment delivery system using six key metrics. Results are reported quarterly through the MD Buyline Market Intelligence Briefing™.

## User Satisfaction Ratings - Radiation Treatment Delivery System

	System Performance	System Reliability	Installation / Implementation	Applications Training	Service Response Time	Service Repair Quality	Composite Rating
<b>Accuray</b>	9.3▲	9.1▲	9.0	9.4▲	9.3▲	9.4▲	9.3▲
<b>Elekta</b>	9.3▲	9.0	9.1▲	8.9▼	8.8▼	8.8▼	9.0
<b>Varian</b>	8.8▼	8.7▼	8.9▼	9.0	8.8▼	8.9	8.8▼

▲ represents the highest rating in a category ▼ represents the lowest rating in a category

As shown, the Q4 2015 report indicates a top rating for Accuray for the majority of categories.

*Customers report that, "The level of reliability provided by Accuray's systems is exceptional. Customers consistently report uptimes are very high."*

**TomoTherapy®**

ADVANCED RADIATION TREATMENTS

# TRENDING SATISFACTION

## CONSISTENTLY ACHIEVING THE HIGHEST RATING

The Composite Rating for Accuray has exceeded the market average for eight consecutive quarters.

### Two-Year Trending Ratings - Radiation Treatment Delivery System - Accuray



In addition to the overall Composite Rating, a closer look at individual ratings reinforces strength of performance across key categories.

*"The sustained increase in satisfaction ratings validates our approach to ensuring optimal performance of the TomoTherapy® System. Our customers are consistently experiencing the benefits of new capabilities, redesigned components, industry-best training and exemplary service."*

Joshua Levine  
President and Chief Executive Officer  
Accuray Incorporated



For a copy of the full **Market Intelligence Briefing**, please contact your Accuray representative.

**TomoTherapy®**

ADVANCED RADIATION TREATMENTS