

From: Rob Hill, Senior Vice President R&D and Chief Product Officer

Date: May 30, 2017

Re: WannaCry Malware Ransomware Attack

Following the security patch deployment plan described in our previous communication letter (MKT/ARA/0517/0158), we would like to inform you that we have successfully completed the process of testing our products with Microsoft Security patches related to the WannaCry malware. We have now released the operating system patches for the workstations that we considered to be potentially vulnerable. Those systems include the Delivery Analysis™ workstations, MultiPlan® workstations, Accuray Precision™ workstations, MD Suite workstations and CDMS Administration workstations. The Accuray Service team will help you install these patches.

At the time of this letter, no Accuray systems or workstations have been reported to be infected by the WannaCry malware.

We continue to focus on cybersecurity via a series of redundancies to ensure the protection of confidential information. Newer Accuray workstations and treatment systems have whitelist virus protection included which adds additional cybersecurity protections and would also prevent infection from this malware. Over the next 6 months Accuray intends to offer upgrade options which will make this whitelist virus protection software available for the installed base of workstations and treatment systems. Accuray service bulletins will be released as each installed base upgrade is released to describe these upgrades and how to access them.

In the event any Accuray workstation becomes infected, immediately disconnect the system from the network by removing the Ethernet cable from the computer system or, alternatively, turning the computer off and contacting Accuray Service.

If you have any questions or concerns, please contact Accuray's Service team.